



ANNUAL REPORT

YMCA of Brisbane
and
Y-Care South East Queensland Inc.

for the year ended 30th June 2011

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THE YMCA OF BRISBANE

The last financial year has brought on many challenges for most businesses and organisations. On top of the volatile and unpredictable economic conditions, we faced horrific times with multiple natural disasters at home and abroad. Our YMCA suffered from multiple centre closures and minor water damage to several facilities, but we were extremely fortunate that all of these issues were quickly rectified.

The generous spirit of the Brisbane community showed through in these difficult times. Many of our employees, either in teams from the Y or individually, spent numerous days helping those who were more seriously affected during the flood. A group from YMCA Sydney also flew up to assist with the clean-up in the Lockyer Valley region. We would like to thank all staff who helped with the clean-up process and in support of the many disaster victims.

Our Y will soon be further assisting in the Lockyer Region by working with Council and Rotary in rebuilding a much-needed community hub. All proceeds from our Annual YMCA Charity Golf Day have been dedicated to this project. In addition, we have also financially assisted our Christchurch YMCA and Japanese YMCA counterparts. The latest reports show that up to 30% of all buildings across the Christchurch city centre will need to be demolished, which is a terrible outcome for so many families and businesses. On reflection, these events have reminded us all about what is most important in life. Belongings and material objects can be replaced, but human life and the health and safety of all is paramount.

Despite all of these issues, our YMCA remains strong and vibrant. The last financial year has been our strongest ever, and the next 12 months will see the completion of our two largest building projects. The Perry Park project at Bowen Hills has started construction and will be our most ambitious recreation build to date. Once complete, it will house a health and wellness centre, multi-sport courts, gymnastics centre, crèche and cafe. It has been a long and challenging process in the making, but will be well worth the wait. Our second Affordable Housing project at Nerang has also broken ground and will bring a further 57 units, aiding those people who are on the Department of Housing waitlist and finding it difficult to find suitable housing in this current economic climate.

The construction of the new gymnastics facilities in Acacia Ridge has now been completed and the program continues to grow every week. Gymnastics has been a cornerstone activity for our YMCA, and will be even more so into the future as we expand our reach into new communities.

Every organisation needs to adapt and renew as it grows, and this year we welcomed three new members to our Board. Craig Dyke, John Mitchell and Mark Mugnaioni were all voted onto the Board in November 2010, and we welcome their enthusiastic input into the governance of our Association. We would also like to thank Mr. Ron Belcher who has now retired from the board. Amazingly, Ron has served on the board since 1959 and we are very appreciative of his dedication, time and efforts.

An important addition to our suite of development programs this year was the Future Leaders program, which challenges staff and volunteers to develop their leadership skills and attitudes. We have invested heavily in recent times in more comprehensive staff inductions, employee benefit programs and support for staff in need.

Looking forward, changes to Workplace Health and Safety Harmonization and also new Regulations for Child Care services will come into force in the New Year. These will help strengthen our organisation even further, but will also present many challenges.

We have also embarked on a considerable building upgrade program for many of our YMCA centres. To provide quality services and programs to the community, we need quality facilities and equipment. We are grateful to be in a strong enough financial position to both renew our current centres and also source and build new facilities where the community demand exists.

Every single staff member, volunteer and supporter is important to our overall success. The chain is only as strong as its weakest link, and our programs are only as strong and vibrant as the people who work in them. Our success is then highly linked to the way we engage, encourage and support our 550 staff and 150 volunteers. We thank everyone that has supported our YMCA over the last year and look forward to many new and exciting developments in the years to come.



REPORT FROM THE PRESIDENT AND CEO

PRESIDENT
Ross Mason

CHIEF EXECUTIVE OFFICER
Alan Bray



BOARD OF DIRECTORS

President	<i>Mr Ross Mason, B.Comm</i>
Past President	<i>Mrs Toolah Olsen, B.Comm ACA</i>
Vice Presidents	<i>Mr Daniel Cheverton, B.A.</i> <i>Mr Richard Edwards, OAM</i>
Treasurer	<i>Mr Craig Dyke, Ass.Dip. Mech. Eng., Grad. Cert. Prof. Mgt</i>
Board Members	<i>Mr Ron Belcher, Dip.Arch. (Jun-Nov)</i> <i>Mrs Jenny Chaston</i> <i>Mr John Evans, B.Ed., Dip.T. (TAFE)</i> <i>Dr Joe Goodall, Dip.T., B.Ed.St., BA, PhD</i> <i>Mr John Mitchell, B.Mus. HRM.</i> <i>Mr Mark Mugnaioni, LLM G.Dip PLT, LLB, B.Bus (Man)</i> <i>Mr John Nagel, LLB</i> <i>Mr Ian Smyllie, (invited member), B.Eng.</i> <i>Mr Nowell Taylor, OAM, Dip.A.I.I.</i> <i>Mr John Westwood, Dip.Acc, Dip Screen media, Dip. Sales & Mktg.</i> <i>Mr Walter Wood</i>

Patron Her Excellency, the Governor of Queensland,
Ms Penelope Wensley, AC

Honorary Solicitor *John Nagel & Co.*

Auditors *Grant Thornton Audit Pty Ltd*

Internal Auditor *Mr Mike Jacobson (Jul-Dec)*
Mr Ian Smith (Feb-May)

SENIOR MANAGEMENT

Chief Executive Officer

Mr Alan Bray, BHMS (Hons), Grad.Dip.Man., Dip.Prop.Ops.

Business Development Manager

Mr John Negline, B.Com, M.Fin.Plan

Group Manager, Finance

Mr Mark Cupples, B.Bus. (Acc), M.Bus.Admin

Group Manager, Fitness and Recreation

Mr Michael Tsiamis, BHMS, Ass.Dip.Sp.Sc.

Group Manager, Childcare Services

Mrs Leanne McDowell, B.Teach. E.C; Ass.Dip.Soc.Sc. (Jun-Nov)

Administrative Services Manager

Mrs Meg Woolf

Community Projects

Projects Manager

Mr Chris Stocks, B.Sc.App. (HMS)

Education and Training

Director of Training

Mr Will Sambrook, B.Sc. (Hons), M.Sc. (Ex & Nutrition), Dip.Bus.Man.

Workplace Health and Safety

Workplace Health and Safety Manager

Mr Michael Schablon, B.Sc

Human Resources

Human Resources Manager

Ms Kylie Scobie, B.Bus HRM.

Information Technology

IT Manager

Mr Lee Forrest, MCP, MCSE

Early Childhood Centres

Director, YMCA Acacia Ridge Early Childhood Centre

Mrs Tarsha Scotts, Dip.CC., Adv. Dip. Ch. Services

Director, YMCA Strathpine Early Childhood Centre

Mrs Chantal Wise, Dip.Teach. (E.C.)

Family Day Care / In-Home Care

Senior Coordinator – Acacia Ridge

Mrs Elizabeth Hynes, Dip.T., Dip.CC, B.Ed.

Senior Coordinator – Gold Coast

Mrs Chris Nolan, Dip.CC; Dip. Bus; B. Ed; B Teach; M Ed.

Outside School Hours Care

Manager

Ms Kristy Commens

Community Recreation

Manager, Y-West Sports, Fitness & Community Centre

Mrs Julie Geraghty, Dip.Bus.Man.

Manager, Redlands YMCA Sports, Aquatic and Community Centre

Mr Brad Page, BA Leisure Man. BA. Bus.Sp. Man.

Centre Coordinator, Y-South Youth & Community Centre

Mrs Helen Maugham

Centre Coordinator, Enoggera YMCA Youth and Community Centre

Mrs Maggie lent, B. Ed. (Dance/Ed)

YMCA Wellness Studios

Mt Gravatt

Mr Shane Gorman, BSc. (HMS), BBM

Bowen Hills

Mr Nuno Rocha

YMCA Camping

Director of Camping

Mr Noel Clark

Hotel George Williams

Manager

Mr Michael Vecellio, B.Bus (Hosp. Mgt)

325 on George

Restaurant Managers

Miss Susan Windley (Aug-Sept)

Miss Della Douglas (Jan-Jun)

Youth Projects

Youth Parliament Coordinator

Mr Louis Franks (Jul-Nov)

Mr Thomas Stephenson (Nov-Jun)

Youth Development Coordinator

Ms Amelia Shaw (Mar-Jun)



YMCA

We build strong **PEOPLE**
strong **FAMILIES**
strong **COMMUNITIES**



HOSPITALITY

HOTEL GEORGE WILLIAMS

The 2010/2011 year has been successful for Hotel George Williams. The hotel's central location, together with its growing reputation within the corporate and government market sector, has combined to produce strong results. This outcome is particularly pleasing as the hotel continues to make significant contributions to the benevolent activities of the YMCA of Brisbane.

Hotel George Williams escaped any water related damage as a result of the January 2011 floods and the accommodation facilities remained operational throughout. As with the rest of Brisbane accommodation providers, we suffered a loss of business due to the significant decrease in travel to Brisbane over the period following the floods.

As part of the continual modernisation of our product, all hotel rooms were installed with flat screen LCD TVs and now offer 11 free-to-air stations from which our guests can select. The Hotel also underwent a major upgrade of code-required safety features to both of our passenger lifts.

Our focus for the 2011/2012 financial year will be to continue to grow our brand awareness and loyalty with clients.

The conference operation managed through 325 on George and the Hotel George Williams has continued to grow and contributes a major source of revenue for the organisation.

A refurbishment of our two major conference rooms and adjoining facilities, undertaken in January 2011, has reinforced with our clients our commitment to maintaining a top quality and competitively priced venue. We will continue our focus on always improving our service standards and being responsive to our customer needs to maintain the loyalty of our customers.

TOM PETRIE'S HERITAGE HOTEL AND FUNCTION CENTRE

This beautiful Heritage Hotel on the grounds of Old Petrie Town at Kurwongbah on Brisbane's north, continues to attract bookings for weddings and other special occasions and has formal and informal dining to suit every need.



325 ON GEORGE

The YMCA Restaurant, 325 on George had another successful year for the 2010/2011 period. With many closures or changes in ownership of nearby competitor establishments, 325 on George has remained a constant dining option along the top end of George Street.

The venue has been awarded a 4 star rating from the Brisbane City Council as part of the Eat Safe Brisbane Campaign for promoting venues with well recognised food safety and hygiene practices. Our reputation for providing good food and good value, along with constant promotional activity has grown our client base of regular business throughout all service periods.



Minor upgrades are ongoing to improve the facilities to customers. Offering indoor and outdoor options with two non-denominational chapels on site, the venue is perfect for weddings. The downstairs dining room can seat up to 250 while the upstairs formal function area caters for 100 guests.

The YMCA is very appreciative of the continued support of the Moreton Bay Regional Council at Old Petrie Town and looks forward to many more major developments on this unique community site at Old Petrie Town.

CHILDCARE SERVICES

OUTSIDE SCHOOL HOURS CARE

YMCA Outside School Hours Care (OSHC) was presented with both challenges and successes during 2010-11, with less than expected expansion. Ten tender submissions were made with only one being accepted at Seven Hills State School. This service commenced operation on 27th April 2011.

Sadly, after 18 years of successful operation, we lost the YMCA Aspley OSHC to a commercial provider. As a result of the increased presence of commercial operators in the market, the YMCA and other not-for-profit operators, have liaised with Education Queensland to ensure compliance with the Department's School Age Care tendering policy.

The Gambling Community Benefit Fund provided YMCA OSHC with funding totaling \$76,560 for ten of our services. Grants were mainly for furniture, fixtures and fittings.

Strathpine was successful in a competition being run by Kelloggs on the value of a good breakfast cereal and were the lucky recipients of 24kgs of cereal! YMCA Kedron OSHC was one of a select few invited to participate in a trial assessment visit for the new National Quality Standards. The trial went very well with some valuable feedback being given on both the service and the staff. Similarly YMCA OSHC provided comment on the draft documentation and visit process. Both the assessors expressed how warm and welcoming the service was and it was obvious the staff are happy in their roles. It is expected that participation in the National Quality Standards trial will provide YMCA OSHC an advantage when these new regulations and systems are implemented in 2012.

Collaboration was held with both the University of Queensland for research studies in social and emotional development in children and a research project being undertaken by Dr Susan Irvine as part of the Family Participation Project.

YMCA Albany Creek OSHC had a special visit from a returned Australian Army soldier to say thank you for the care packages sent to the troops serving in Afghanistan. A number of soldiers responded to the service with thank you letters.

Most YMCA OSHC occupancy was affected by the flooding at the start of 2011. Thankfully OSHC did not incur any building or equipment damage. The events of the week, while stressful and concerning for all involved, provided a good opportunity for learning. Adjustments to processes have been made to better cope with emergency situations that may arise in the future.

HOME BASED CARE – ACACIA RIDGE

During the past year Educators and staff of Acacia Ridge YMCA Family Day Care and In-home Care have worked together to provide high quality care to the children using our services. Even though the Early Learning Years Framework has been with us for some time it is only in this last year that documents and resources have become available and we are more familiar with the Framework.

The Scheme underwent relicensing this year, with all criteria met and a license re-issued for another three years by the Office of Early Childhood Education and Care. Acacia Ridge YMCA Family Day Care Scheme now provides care in 19 suburbs both in the Brisbane and Logan municipal areas. In-Home Care operated at capacity and provided care in 27 suburbs in the municipal areas of Brisbane, Logan, Ipswich and Redlands.

In-Home Care was grateful to receive a grant from the Gambling Community Benefit Fund for resources to help in the physical development of children with disabilities.

Family Day Care Scheme marketing was a high priority this year due to increased competition in the area and analysis of the various marketing strategies found that most enquiries come from Google searches and word of mouth. We are grateful to Business Development Manager, John Negline for delivering a successful in-service training to our educators on the subject of Marketing Your Business. Professional development for both staff and educators is essential if we are to further grow the high quality of care that is currently provided. The majority of our Educators have either their Diploma or Certificate in Child Care or are currently studying for their qualifications.

Thanks are recorded to staff, educators and families for their hard work, enthusiasm and partnerships to ensure that children in our care are provided with resources and environments that ensure quality education and care programs.

HOME BASED CARE – GOLD COAST

Gold Coast YMCA Child and Community Services incorporates Family Day Care and In Home Child Care across the Gold Coast and Tweed areas. We have had a successful 12 months with In-Home Care operating at full capacity. We successfully underwent the National Childcare Accreditation Council (NCAC) process and, due to the continued commitment and experience of the dedicated coordination unit and educators, obtained a High Quality result.

Our scheme provides three playgroups across the coast for our educators to get together to network with each other and provide fun activities for the children as well as a larger group of children to share play. The demand for our playgroup sessions with the Department of Child Safety has also continued throughout this year. These playgroups allow safe supervised contact for birth parents and their children in a fun and caring environment. It is very rewarding for our scheme to provide this valuable service to the community.

A large amount of training is offered to our educators and staff and we are fortunate that there continues to be funding available through the Professional Support Coordination Unit project under the Queensland Workforce Council. This training is necessary to continue to up-skill staff and educators with the many changes to the childcare industry which includes the implementation of the new National Quality Framework incorporating the Early Years Learning Framework. Quite a number of the educators are studying their Certificate III in Children's Services, whilst others are upgrading their Certificate III to the Diploma and Advanced Diploma qualification.

Gold Coast YMCA is appreciative of a \$28,237 grant provided by the Gambling Community Benefit Fund to provide car seats and a timesheet scanner for the service.

During May 2011, staff relocated from View Street to temporary premises in Nerang Street. The YMCA's second affordable housing project will be constructed on the site of our old office as well as on the four adjoining properties. The new construction will include office and training space and staff look forward to moving back to the site and into new premises in a year's time.

EARLY CHILDHOOD CENTRE – ACACIA RIDGE

It has been another big year of improvements at Acacia Ridge. The Gambling Community Benefit Fund approved a grant for \$29,208 to go towards new centre resources. The centre also received funds of \$20,000 from the Federal Government to renovate three of the bathrooms. This upgrade has made the rooms far more usable and compliant with the current regulations.

The centre was also successful in receiving Government funding to deliver a Kindy program. This program has drawn new families to the centre and has proven to be invaluable for educating the children and further preparing them for their formal schooling.

Special thanks must go to the Bendigo Community Bank at Acacia Ridge that continued to fund the much needed Breakfast club for children and parents of the centre.

The centre Director has been actively involved in local Australian Early Development Index (AEDI) meetings. The AEDI gives a national picture of children's health and development – a first for Australia. The results pinpoint strengths in the community as well as what can be improved. Through these meetings it was identified that local services were not doing enough to attract the demographic that doesn't actively seek education for their children before compulsory schooling. As a result, the YMCA and Playgroup Australia established a funded playgroup accessible to all families particularly targeting those families in the target demographic.

EARLY CHILDHOOD CENTRE – STRATHPINE

The 75-place YMCA Early Childhood Centre at Strathpine has continued to operate well this year. The centre has been in operation for 24 years and continues to provide a much needed service to the local community and our families.

Our centre was successful in receiving a Gambling Community Benefit Fund Grant which helped the centre purchase new indoor equipment, furniture and carpet mats resulting in improved aesthetics and a more pleasant atmosphere for children and staff.

Our parents at YMCA Strathpine Early Childhood Centre play an integral part in our centre, assisting in fundraising activities, donating equipment and resources and taking an interest in their children's activities at the centre. The staff and children have been part of a fun and educational year incorporating the new Early Years Learning Framework into the classrooms.



FITNESS AND RECREATION

WELLNESS STUDIO – PERRY PARK

The YMCA Wellness Studio in Perry Park continues to provide the community with the unique concept of group personal training and gender specific sessions for both men and women in a non-intimidating environment. Members have commented on how much they enjoy the Wellness Studio due to the personalisation, strong friendships and support they receive not only from the Trainers but also from each other.

The Wellness Studio also continued the strong focus on providing health and fitness programs to all facets of our community. As part of the YMCA benevolent work, the Perry Park Studio continues to expand on programs such as Roma House Program and the Endeavour Foundations Latch-On® Program to other groups including Canteen®, Sunnybank Special School, Rec-Link® and Spiritus LEAP® Program.

The completion of the Perry Park Recreation Centre early next year in 2012, will see the Perry Park Wellness Studio become part of and incorporated into the new facility. This in turn will give the new Recreation Centre a great start with memberships, Personal Training and include a base of Group Personal Training sessions that have already been established.

WELLNESS STUDIO – MT GRAVATT

The 2010-2011 financial year saw the Mt Gravatt Wellness studio reach and exceed its target member-base of 141, reaching its highest number of 153 members. While this dropped over winter, member satisfaction has remained high and the studio has maintained its reputation of being a warm and welcoming studio where members have become friends with each other outside of their classes. Again, the studio has held several social events, including the annual Christmas party, another dress-up gathering, and a Mt Warning climb, all of which had great attendances.

This year saw the first war veteran's 'Heart Health Program' commence at the studio, which is fully funded by the Department of Veteran Affairs. It is a great program to be a part of, and involves not only the physical exercise of the vets, but monthly seminars on many topics such as alcohol, stress, back care, eating well and communication. The 12 month long program will finish in October 2011 and hopefully the studio will be asked to deliver further programs.

The studio again ran the 'Strong Kids Christmas Appeal', which involved 'Train your Trainer' day, collecting \$550 for the cause. Approximately 20 members turned up to return the punishment to their trainers; all in good fun, of course.

FITNESS, AQUATICS AND COMMUNITY RECREATION – VICTORIA POINT

The 2010/2011 year has been possibly the most challenging yet for Redlands YMCA. With some significant changes to the centre and the injection of new leisure and recreation staff, the centre has embarked on its drive for modern sport and recreation provision.

It was a very tough year for fitness, with membership numbers continuing to suffer with a decrease in discretionary income spending and increased competition from two health clubs and a new 24 hour gym with a cheaper price point and newer equipment.

Learn to Swim and gymnastics programs bucked the downward trend, with both recording solid growth. In particular the focus on redesigning and rebranding the gymnastics program has continued to provide positive growth. The 2010/11 year saw vacation care numbers remain steady and, with a full program overhaul, Redlands should remain one of the largest holiday care facilities in Redland City.

With the highest overall rainfall in recent years, the public swimming component of the business struggled to meet the expected patronage and, in turn, food, beverage and merchandise sales were also down. Redlands was fortunate to receive a \$30,000 grant to replace roofing over the fitness area. In addition, a cosmetic upgrade to the rear program reception, painting of the group fitness room, expansion of the boxing studio and significant gymnastics equipment purchases have contributed to centre upgrades.

AQUATICS – RUSSELL ISLAND

The Russell Island pool has also undergone a change this year with the staff on the island now taking much more control over the day to day operations of the centre. In addition, staff are regularly consulting with Island user groups, allowing the centre to provide more relevant services to the island communities.

The pool continued to provide a safe recreational aquatic environment for local residents in addition to providing aquatic safety and fitness programs for residents located on Russell and surrounding islands.

As with the Redlands pools, persistent rain and overcast days did not help the patronage of the pool with overall numbers well down.

Due to reopen in September 2011, the Russell Island Pool will benefit from funds secured from the Redlands City Council active inclusions program which will allow for subsidised aqua aerobics and learn to swim programs, the development of new active child programs and the upskilling of existing staff as well as local residents.

SPORT, FITNESS AND COMMUNITY RECREATION – JAMBOREE HEIGHTS

In 2010/2011 the Y-West Sport, Fitness and Community Centre continued to service the local community with a wide range of adult and children's programs. Whilst competition continued to grow in and around the local suburbs, the centre was able to provide a better than expected result for this financial year.

2010-2011 was a year of fluctuation for the YMCA at Jamboree Heights. The most significant event to define this period was the Queensland flood disaster. Many areas devastated by the floods were within close proximity to Y-West and numerous members and their families were personally affected. In response, Y-West undertook a number of fundraising activities and opened its doors and actively welcomed many members of other affected health and fitness clubs to the centre. Within days of the floods, the 'Happy Mums Club' members stepped into action and were able to raise cash and gift cards, furniture, clothing, linen and household items – there was even a house on offer! The generosity was amazing and it was just another display of our YMCA's community spirit in action. Our membership base increased significantly during this time and this gave us a great opportunity to showcase the many children's programs, facilities and quality fitness that make Y-West unique.

Y-West underwent a number of changes and upgrades and the response from all members has been overwhelming. A marked improvement was achieved through the installation of new automatic front doors, new vinyl flooring, lighting improvements as well as extensive painting and outdoor tree lopping and clearing.

The Frank Vig Gymnastic Stadium received matting and equipment upgrades throughout which has improved both the versatility and safety of our venue which, in turn, has made it suitable for hire by Gymnastics Queensland for a variety of accredited coaching courses.

Our Gymnastic participation remains strong with over 620 children attending each week. Stability and quality within the Kindergym coaching staff and senior coaches this year has been a key factor in the success of these classes. Minor changes to class structure and times of school age beginner programs has resulted in improved numbers. After school classes will continue to be a priority focus to ensure enrolment numbers are continuing to increase.

Our casual childcare program continues to provide our members with a unique environment for the care of their children during their activities at the centre. A long awaited upgrade to Limited Hours Childcare was possible thanks to the Gambling Community Benefit Fund. Receiving a generous grant of \$29,561 and some input from YMCA enabled the addition of a new sandpit, crocodile, shade sails as well as new softfall.

The staff team will continue to be proactive in creating more diverse and successful programs and improve facilities and equipment. Y-West will maintain a focus on customer service, ensure the quality of services delivered and continue to strive to make Y-West a strong and formidable presence in the Western suburbs.

RECREATION – ACACIA RIDGE YMCA GYMNASTICS

On the 1st November 2010, after six years of planning, Y-South moved into its purpose-built \$1,100,000 gymnastic centre. After ten years of delivering gymnastics in converted squash courts at the previous site in Acacia Ridge, the experience of teaching gymnastics in a new and unique building continues to be a pleasure for coaches and gymnasts.

Gymnastic membership has almost doubled as the local communities become aware of the new facility. Kindergym and Junior Gym are very popular due, in part, to the foam pit which was not available in the previous venue. The levels program has been able to compete in more serious competitions through the improved training that is available with the full sized competition sprung floor.

The centre is also hired by another gymnastics club who train their high competitive levels using the improved standard of equipment and facilities that are available at the centre. Queensland Elite Cheerleading also hires the facility enjoying both the sprung floor and high ceilings.

The original centre at Acacia Ridge still maintains a highly successful playschool program with many families attending both playschool and gymnastics. Judo has been a strong martial arts program for the centre and the junior component continues to provide a wonderful service to the community.

Continued expansion by the YMCA in the Acacia Ridge area will encourage a wider member base for all programs on offer.

RECREATION – ENOGGERA YMCA GYMNASTICS

The Enoggera YMCA had another great year. After increasing the enrolment numbers by 26% in the year 2009 to 2010 we have expanded by another 16% to finish with 590 Gymnasts. Of these children, 50% are under 5 years old and enrolled in our Kindergym program. Manager Maggie lent and her team are working hard to achieve the elusive target of 600 gymnasts for the next year.

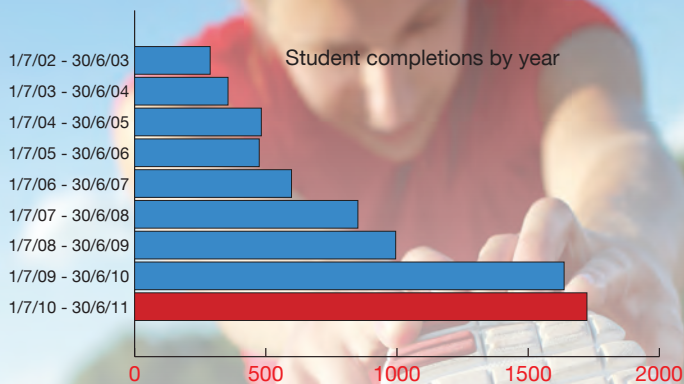
New equipment was purchased to show participants our commitment to using the fundraising levy to improve and upgrade the centre and included a new double mini tramp, matting and a giant fan. New training leotards for the girls have also been introduced as well as special club t-shirts for every participant on enrolment to the club. Apart from gymnastics activities, Zumba Classes were introduced and are proving popular at the centre.

The Gymnastics Program has also been revised and updated so that all children are covering the correct curriculum. A successful New Skills Competition was introduced involving 135 participants comprising Junior Gym to Boys and Girls Level 4. The Centre also held its popular annual Club Carnival Competition involving 95 participants. Appreciation is recorded to the parents who always help out at each of our events and to the hardworking, enthusiastic and committed staff of the Enoggera YMCA.

EDUCATION AND TRAINING

QUEENSLAND CAMPUS

The 2010-2011 financial year proved to be a successful one for the training department. Despite experiencing a 23% decrease in the number of students enrolling in nationally recognised qualifications, the training department achieved a 5% increase in student completions on the previous financial year. This can be explained in part by an increase in short course enrolments, specifically first aid and CPR.



Whilst short course students are reflected in the completions, they are not reflected in the enrolments, which show full qualification enrolments only.

The qualifications students enrolled into included:

- Certificate I in Work Preparation
- Certificate I in Automotive
- Certificate II & III in Sport and Recreation
- Certificate II & III in Community Recreation
- Certificate II in Sport (Coaching)
- Certificate III and IV in Fitness
- Certificate III and Diploma of Children's Services

The primary source of these enrolments is students undertaking a traineeship, funded by the Queensland Government's Department of Education and Training.

Another change in the 2010-2011 financial year was a 4% increase on the previous year in the number of students enrolling in a Certificate III or higher qualification, when compared to enrolments in a Certificate I or II qualification. This change is in line with the Queensland Government's current policies and reflects the more beneficial outcomes students can derive from the completion of a Certificate III or higher qualification.

In its role as a registered training organisation the department has been fortunate to be able to support Bundaberg YMCA in a partnership for delivery of Certificate I in Work Preparation, and Y-Care (South East Queensland) for delivery of the Certificate I in Automotive and Certificate III in Children's Services. YMCA training was successful in attaining a grant of \$11,319 from the Gambling Community Benefit Fund for the purchase of Defibrillator trainers, laptop, training and assessment software and training DVDs. These resources have provided the department with the ability to improve the quality of its delivery and assessment to both YMCA staff and its external students.

YMCA QUEENSLAND YOUTH PARLIAMENT

The YMCA Queensland Youth Parliament entered its fifteenth consecutive year in 2010. The program, run by the State Council of the YMCAs of Queensland with the assistance of 16 young volunteers, is driven by a mission to educate, empower and unite young people from across the state to bring about positive social change. Additionally, it is driven by a deep commitment to provide young people with meaningful personal development opportunities to assist them in the maturing process and encourage them to take responsibility for the future direction of both themselves and their communities. The program actively seeks to involve young people from disengaged, disadvantaged and at-risk backgrounds to provide them with an opportunity that they would not have had before. Of the eight Bills in 2010, which the participants drafted themselves and debated in September, six were passed and forwarded to the Premier and Leader of the Opposition.

There was some uncertainty at the start of 2011, due to the funding agreement with the Department of Communities expiring at the end of February 2011. Numerous negotiations took place over the months between the conclusion of the 2010 program and the start of the 2011 program and a new agreement was signed in April with a significant increase in funding from the State Government secured for the next three years.

The 2011 program saw a record number of nominations (over 170) and, for the first time in the program's history, all electorates were able to be filled. In April the 2011 Youth Members converged on Brisbane for the first time to begin their YMCA experience and gain some first hand parliamentary knowledge.

YOUTH DEVELOPMENT

March 2011 saw the appointment of a Youth Development Coordinator charged with the responsibility of growing and developing the youth programs offered by the YMCA of Brisbane.

This process started with the inaugural Future Leaders program delivered during May in Brisbane. A 5 day residential program that has been successfully delivered by the YMCAs of Victoria and Sydney for a number of years, Future Leaders is a self-development and leadership program that was offered to staff and volunteers aged 18 to 26 years across the YMCA movement.

The YMCA of Brisbane was supported in its delivery of the program by staff from the YMCAs of Victoria and Sydney, as well as volunteers. The program's great success was due to the skills and passion of these people and because it provided the opportunity for staff from across Australia to participate and learn from one another.

CAMPING AND OUTDOOR EDUCATION

THE NORTH PINE GROUP

This group of YMCA facilities incorporates War Memorial Camp Warrawee, Camp North Pine, Camp Bundalong, Old Petrie Town and Tom Petrie's Restaurant. These five venues comprise the North Pine Group and are geographically linked.

The January 2011 floods were devastating for many, but luckily we only sustained minor damage and the majority of the North Pine Group was not badly affected.

The camping program suffered the loss of the majority of their canoes (see below). The walking trail between the sites was washed away and the entry to Camp Warrawee was damaged.



The year was a busy one for camping, with over 25,000 people using our accommodation facilities including enjoying over 95,000 meals and 36,440 participations in facilitated activities. Warrawee means "Come Here" in the local dialect and is the oldest YMCA of Brisbane property asset having been purchased over 60 years ago.

To keep our facilities in good condition, we are constantly upgrading and updating our buildings. The Girraween cabin is one of the older buildings at camp and received a \$65,000 overhaul during the year. The cabin was painted inside and out, the amenities received a much needed upgrade, an evaporative air cooling system added and the lighting was overhauled. Many guests have commented positively on these major improvements.

In addition, the camp finalized a major upgrade and extension to the amenities block adjacent to the swimming pool. Total cost was \$60,000 which was partially offset by a Gambling Community Benefit Fund grant for \$30,000. This improvement has been well received by all groups and the additional shade along the block is a welcome relief for supervising adults.

Once again Camp Warrawee honoured the YMCA's undertaking to provide camping experiences for those young people who otherwise would not be able to take part in school camps. During the year, over 200 children were given complimentary access to camp. This sponsorship is valued at \$14,000 and the YMCA is proud to support the development of young people in need.

Our kitchen is also still playing its part in supporting other benevolent activities and produces over 14,000 pre-packaged meals a year for distribution to homeless youth.

The annual YMCA sponsored Meals on Wheels Volunteers Christmas luncheon was also held at Old Petrie Town and was a huge success with volunteers being treated to an enjoyable meal and entertainment.

Camp North Pine also hosted the Future Leaders week facilitated by our Youth Development department. This is an important part of our staff leadership development, and we look forward to hosting more similar events in the future.

OLD PETRIE TOWN

This site is leased from the Moreton Bay Regional Council and houses many interesting and varied historic buildings and enterprises. In addition to the historically significant buildings there are a number of small retail outlets demonstrating some of the old fashioned crafts of yesteryear. Markets are held every Sunday of the year and continue to receive regular trade.

This year has seen the addition of three more buildings including an old church hall, which was converted into three community retail outlets. Another old Queenslander has also been restored and is being used by the "Men's Shed", a great community organization supporting men's needs.



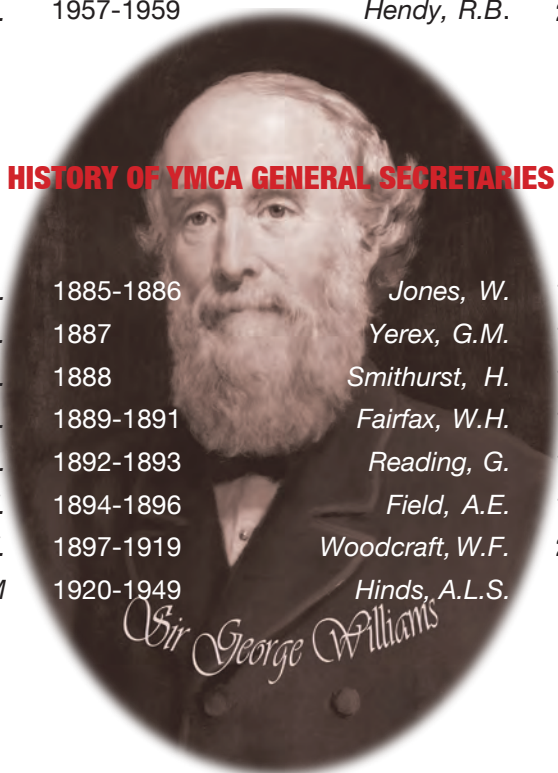
Mary Bray house (shown above) was saved from demolition by the State Government and negotiated with the YMCA for relocation and restoration at Old Petrie Town. Bray House was built in 1939 by former Pine Rivers Shire Councillor John Bray and named in honour of his wife Mary. The house is a wonderful addition to the other historical buildings on site and will eventually be converted into a Bed and Breakfast cottage.

HISTORY OF YMCA PRESIDENTS

1864	<i>Not Known</i>	1906-1921	<i>Barnes, W.H.</i>	1960-1963	<i>Nelson, G.H.</i>
1865	<i>Turner, J.S.</i>	1922-1923	<i>Allan, J.</i>	1964-1968	<i>McEachern, C.A.</i>
1866-1867	<i>Lutwyche, A.J.P.</i>	1924-1925	<i>Milne, J.</i>	1969-1975	<i>Padman, L.T.</i>
1875-1880	<i>Jordon, H.</i>	1926-1927	<i>Allan, J.</i>	1976-1978	<i>Moore, F.T.</i>
1882-1883	<i>Pettigrew, W.</i>	1928-1930	<i>Lloyd, F.R.</i>	1979-1981	<i>Taylor, N.B.</i>
1884	<i>Raff, A.</i>	1931-1932	<i>Annand, F.W.G.</i>	1982-1984	<i>Moore, F.T.</i>
1885	<i>Wilson, W.M.</i>	1933-1934	<i>Jolly, W.A.</i>	1985-1987	<i>Little, H.A.L.</i>
1886	<i>Rutledge, A.R.</i>	1935-1938	<i>de Little, F.W.</i>	1988-1991	<i>Edwards, R.A.</i>
1887-1888	<i>White, T.E.</i>	1939-1940	<i>Tunley, W.J.</i>	1992-1994	<i>Schneidewin, K.R.</i>
1889-1890	<i>Buzacott, G.H.</i>	1941-1944	<i>Annand, F.W.G.</i>	1995-1998	<i>Goodall, J.B.</i>
1891-1894	<i>Bean, A.S.</i>	1945-1947	<i>Jolly, W.A.</i>	1999-2003	<i>Mason, R.</i>
1895	<i>Thorne, W.</i>	1948-1951	<i>Barker, G.H.</i>	2003-2006	<i>Goodall, J.B.</i>
1896-1901	<i>Thomson, P.</i>	1952-1956	<i>Byrnes, R.S.</i>	2006-2010	<i>Olsen, T.(Mrs)</i>
1902-1905	<i>McQueen, W.S.</i>	1957-1959	<i>Hendy, R.B.</i>	2010-present	<i>Mason, R.</i>

HISTORY OF YMCA GENERAL SECRETARIES

1864	<i>Daniel, W.J.</i>	1885-1886	<i>Jones, W.</i>	1950-1952	<i>Rye, R.W.</i>
1865	<i>Daniel, W.J.</i>	1887	<i>Yerex, G.M.</i>	1953-1971	<i>Symonds, A.J.</i>
1865	<i>Thorne, H.</i>	1888	<i>Smithurst, H.</i>	1972-1978	<i>Williams, N.T.J.</i>
1866-1867	<i>Costin, W.J.</i>	1889-1891	<i>Fairfax, W.H.</i>	1979	<i>McKenzie, I.H.</i>
1875	<i>Salton, W.K.</i>	1892-1893	<i>Reading, G.</i>	1980-1992	<i>Williams, N.T.J.</i>
1878	<i>Evans, H.F.</i>	1894-1896	<i>Field, A.E.</i>	1992-2007	<i>Melville, R.L.</i>
1882	<i>South, C.J.W.</i>	1897-1919	<i>Woodcraft, W.F.</i>	2007-present	<i>Bray, A.J.</i>
1883-1884	<i>Ranson, F.M.</i>	1920-1949	<i>Hinds, A.L.S.</i>		



HISTORY OF YMCA LIFE MEMBERS

Mr G.H. Buzacott (Dec)

Mr W. Cribb (Dec)

Mr E.A. Field (Dec)

Mr J. Grimes (Dec)

Mr J.J. Kingsbury (Dec)

Mr C.T.C. Lang (Dec)

Hon. A. Raff (Dec)

Mr W.R. Salton (Dec)

Mr A. Stewart (Dec)

Mr M. Ward (Dec)

Mr A.F. Oldfield (Dec)

Mr R.H. Missen (1951)

Mr G.H. Barker (1958) (Dec)

Mr R.B. Hendy (1960) (Dec)

Mr R.S. Byrnes (1960) (Dec)

Mr C.A. McEachern (1969) (Dec)

Mr K.A. Boyd (1974) (Dec)

Mr L.T. Padman, OBE (1976) (Dec)

Mr R.R. Murray (1976) (Dec)

Sir F.T. Moore, AO (1979)

Mr J.A. Harris, BEM (1981)

Miss S.J. Gorst (1981) (Dec)

Mr N.B. Taylor, OAM (1982)

Mr H.A. Little (1988)

Mr N.T.J. Williams (1993)

Mr F. Vig, OAM (1993) (Dec)

Mr R.A. Edwards, OAM (1996)

Dr J.B. Goodall (2000)

Mr R.E. Belcher (2002)

Mr R.J. Mason (2004)

Mr D.J. Evans (2005)

Mr D.B. Truashem (2005)

Mr J.A. Nagel (2006)

Mr R.L. Melville (2009)

Acknowledgement is given to the Sponsors, Supporters, Partners and Funding bodies who have supported the YMCA of Brisbane and Y-Care during the year

AUSTRALIAN GOVERNMENT PARTNERS

Australian Sports Foundation
Department of Education, Employment and Workplace Relations
Department of Sustainability, Environment, Water, Population & Communities
Department of Families, Community Services and Indigenous Affairs

STATE GOVERNMENT PARTNERS

Department of Communities (Queensland Government)
Department of Education and Training
Department of Sport and Recreation
Department of Child Safety
Gambling Community Benefit Fund
Government House
Jupiter's Casino Community Benefit Fund
Office of Early Childhood, Education and Care
Office of Youth
Queensland Police Service

BUSINESS AND AGENCY PARTNERS

Acromat
ACSEA (Aust. Community Services Employers Assn.)
Alex Milanovic & Associates
Beenleigh Auto Dismantling
Bendigo Community Bank Acacia Ridge
Black and White Cabs
Brisbane Strikers Football Club
Strikers Sport, Recreation and Welfare Assn Ltd
Bunnings Warehouse – Underwood
Bureau Proberts Architects
Cadbury Schweppes
CDI Architects
Coles
Coles, The Gap
Commonwealth Bank of Australia
Complete Janitorial Supplies
Craven Ovenden Town Planning
CSW-IT
De Luca Construction
Dell Computers
Dialog Information Technology
Direct Copy Centre
Early Years Centre – Nerang
Educational Experiences
Energy Action
Foodbank Queensland
Friendly Grocer - Heritage Park
George Weston Foods Ltd –Tip Top Bread
Grand Slam
Grant Thornton (Qld) Pty Ltd
Hart Sport
Hi-Flow Industries
Highway Honda Springwood
Humphrey Reynolds Perkins Town Planning
Interlock
John Nagel & Co.
Medibank Private
Microsoft
M.J. Ryan Builders
National Foods – Dairy Farmers Milk
National Safety Council of Australia

LOCAL GOVERNMENT PARTNERS

Brisbane City Council
Gold Coast City Council
Logan City Council
Moreton Bay Regional Council
Redland City Council
Ipswich City Council

Norris Clarke and O'Brien Town Planning
Southside Community Group
Professional Support, Adobe
Q Ford
Quantum Performance Solutions
QRI Lifestyle
Ridgemill Project Management
Ridgemill Estate Winery
Rubicon Constructions
Samsung Communication Centre
Savills Project Management
Scripture Union School Chaplaincy
Smart Employment Solutions - Ipswich
Solopak
Southside Bingo Inc.
Southside Sport and Community Club Inc.
Southside Toyota
Sporting Wheelies and Disabled Sport and Recreation Assn of Queensland
Supply Chain & Logistics Association of Australia
Telstra
The Benevolent Society
The Clem Jones Foundation
The Clem Jones Group of Companies
TT Group
University of Queensland
Victoria Point/Redland Bay Lions Club
Walton Construction (Qld) P/L
Wavebay
Woolworths Calamvale
Woolworths Woodridge
World of Sport
YMCA E-Store
YMCA of Brisbane

PROFESSIONAL SUPPORT

Adobe
Commonwealth Bank of Australia
Grant Thornton (Qld) Pty Ltd
John Nagel & Co.
Microsoft

Y-CARE SOUTH EAST QUEENSLAND INC.

The main development for the year included the completion and operation of our new facility at Logan which now includes Y-Care administration, our first Vocational School (the Clem Jones Campus), the Schools Breakfast Program together with a food storage facility.

The official opening of the School by Mrs Dell Townsend (Patron of the Clem Jones Group) marked an historic occasion. It is not often that such a bold and new venture is undertaken by a YMCA. This single enterprise has the potential to significantly and positively influence entire generations of families and youth in crisis. The stories quoted later in this report show the dramatic influence we have already made on many families.

In addition, we are very proud of the good work and assistance provided through our many Y-Care programs. The Schools' Breakfast program continues to grow. It is amazing to see the number of meals provided approaching 200,000 per annum and that there is still much more need out there.

Development Approval was finally granted for our second Affordable Housing project in Nerang. This is the single largest building project in the history of our YMCA and will provide much needed accommodation for people in need. We look forward to this project progressing in the coming year.

In closing, we again thank our supportive Management Committee, dedicated staff and army of volunteers that go that extra mile toward supporting people and communities in need. Thanks largely to these efforts, the benevolent operations and reach of our Y-Care services and programs is growing rapidly and now plays an important part in the lives of many thousands of people across South-East Queensland.



REPORT FROM THE PRESIDENT AND CEO

PRESIDENT
Ross Mason

CHIEF EXECUTIVE OFFICER
Alan Bray



Management Committee and Staff

MANAGEMENT COMMITTEE

President	<i>Mr Ross Mason, B.Comm</i>
Past President	<i>Mrs Toolah Olsen, B.Comm ACA</i>
Vice Presidents	<i>Mr Daniel Cheverton, B.A.</i> <i>Mr Richard Edwards, OAM</i>
Treasurer	<i>Mr Craig Dyke, Ass.Dip Mech. Eng., Grad. Cert. Prof. Mgt</i>
Board Members	<i>Mr Ron Belcher, Dip.Arch.(Jun-Nov)</i> <i>Mrs Jenny Chaston</i> <i>Mr John Evans, B.Ed., Dip.T. (TAFE)</i> <i>Dr Joe Goodall, Dip.T., B.Ed.St., BA, PhD</i> <i>Mr John Mitchell, B.Bus HRM.</i> <i>Mr Mark Mugnaioni, LM G.Dip PLT, LLB, B.Bus (Man)</i> <i>Mr John Nagel, LLB</i> <i>Mr Ian Smyllie (invited member) B.Eng.</i> <i>Mr Nowell Taylor, OAM, Dip.A.I.I.</i> <i>Mr John Westwood, Dip.Acc, Dip Screen Media, Dip. Sales & Mktg</i> <i>Mr Walter Wood</i>

Patron	Her Excellency, the Governor of Queensland, <i>Ms Penelope Wensley, AC</i> <i>John Nagel & Co.</i>
Honorary Solicitor	<i>Grant Thornton Audit Pty Ltd</i>
Auditors	<i>Mr Mike Jacobson (Jul-Dec)</i>
Internal Auditor	<i>Mr Ian Smith (Feb-May)</i>

SENIOR Y-CARE MANAGEMENT

Chief Executive Officer	<i>Mr Alan Bray, BHMS (Hons), Grad.Dip.Man., Dip.Prop.Ops.</i>
Y-Care Manager	<i>Mr Matthew Swift, B.Soc.Sc. (Hum Serv), Dip.Justice, Dip.Bus.</i>

Staff of Y-Care

Housing Manager	<i>Mrs Beverley Roles</i>
Breakfast Club Coordinator	<i>Ms Catherine Hannell</i>
Automotive Coordinator	<i>Mr Chandaka Ratwatte, Dip. Auto Tech.(Jun-May)</i>
Children's Services Coordinator	<i>Ms Emma Sutherland, Dip. Children's Services</i>

Support Staff

Business Development	<i>Mr John Negline, B.Com, M.Fin.Plan</i>
Finance	<i>Mr Mark Cupples, B.Bus(Acc), M.Bus.Admin</i>
IT Services	<i>Mr Lee Forrest, MCP, MCSE</i>
Projects Management	<i>Mr Chris Stocks, B.Sc.App.(HMS)</i>
Registered Training	<i>Mr Will Sambrook, B.Sc.(Hons),M.Sc.(Ex&Nutrition), Dip.Bus.Man.</i>
Quality Coordination	<i>Mrs Meg Woolf</i>
Workplace Health and Safety	<i>Mr Michael Schablon, B.Sc.</i>
Human Resources	<i>Ms Kylie Scobie, B.Bus HRM.</i>

BENEVOLENT SERVICES

Y-Care (South East Queensland) Inc is a registered Charity and holds deductible gift recipient status. Incorporated in 2005, Y-Care has grown its programs in Logan and the Gold Coast and continues to apply its objectives in meeting the needs of those in less fortunate circumstances.

Thanks to the benevolence of key stakeholders, supporters and friends of the YMCA, Y-Care has been able to provide services to disadvantaged young people within the community. For the financial year 2010/11, the services delivered were automotive training, children's services courses, mentoring, affordable housing, vocational education, breakfast programs and meals for the homeless.

Acknowledgement has been made in this report to the contributors and donors who support the work of Y-Care and the community.

LOGAN YMCA

The youth services programs of Logan YMCA relocated in July 2010 from Allgas Street in Slacks Creek to Mary Street in Kingston. Since 2005, the Logan YMCA has provided vital support and training to hundreds of local youth who were facing many difficulties including unemployment and continues to provide vocational programs in automotive training, literacy, numeracy, work preparation and children's services. More than 140 young people and adults accessed these programs during the year resulting in over 50 finding employment and a further 45 continuing to study for higher qualifications. Funding for these programs is received from the Queensland Government Skilling Queenslanders for Work program.

MENTORING

Y-Care has been delivering a school mentoring program, which is now in its eighth year, supporting students of the Nyanda State High School in Salisbury. Mentoring supports those students who are more likely to disengage from school and be deprived of an education. Since its beginning, hundreds of students have benefited from the support provided by volunteers who attend the school each week giving the most vulnerable students a helping hand and providing a listening ear.

Each week students with their mentors sit down to lunch prepared by the volunteers and involve themselves in games, talks, activities and the occasional excursion. Interesting and topical discussion of local, national and international events is used to stimulate interaction enabling students to discuss and promote their thoughts. This interaction with mentors is an educational experience and increases bonding between the student and mentor.

Often students no longer in the program call in to say hello to friends and mentors. Y-Care acknowledges the continued involvement by mentors, most of whom have supported the program since its inception.

AFFORDABLE HOUSING

YMCA AFFORDABLE HOUSING – PROJECT 1 MELVILLE PLACE

Y-Care's first affordable housing accommodation facility was opened in June 2009. Melville Place is a 52 unit facility and has enjoyed near 100% occupancy since opening. The Department of Communities provides referrals from the housing list and offers bond loans for those who are unable to afford the cost of current rental accommodation. Melville Place was granted a three year Certificate of Accreditation on the 11th March 2011 following an extensive audit during 2010.

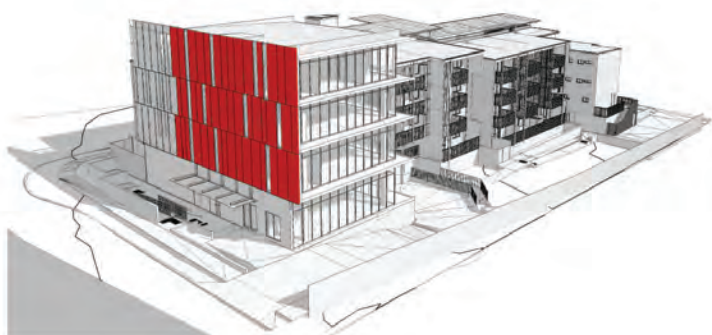
Since opening in 2009, Y-Care has continued to improve tenant comfort. A shaded outdoor area with tables and seating was constructed to enhance the community's BBQ area available to tenants to entertain their guests and hold gatherings. Thirty thousand dollars was spent to install awnings on balconies to improve privacy and provide sun protection during summer months. The Anne Hoens Community Room provides space for tenants to socialise for pool, table tennis, play board games, read, watch the large screen television or utilise the free lending library for books and videos.

Thanks to the generosity of staff and supporters, Y-Care provides annual Christmas Hampers to support tenants through the holiday period. Y-Care also thanks the many organisations and individuals that support the housing program via donations of furniture and household items which are provided to new tenants to help them establish their new home. Recognition must also be given to the Department of Communities and Gold Coast City Council for their on-going support.

YMCA AFFORDABLE HOUSING – PROJECT 2

With 3,125m² of land purchased from the YMCA of Brisbane, Y-Care was able to attract a grant of \$13,464,000 from the National Economic Stimulus Package for the expansion of its affordable housing stock. This second project will comprise 51 one-bedroom and 6 two-bedroom units and is expected to commence in August 2011 for completion in mid 2012.

The new facility is adjacent to Melville Place and will ensure access to affordable, safe and sustainable housing that contributes to social and economic participation.



VOCATIONAL EDUCATION

THE VOCATIONAL SCHOOL – CLEM JONES CAMPUS

In July 2010, following four years of design and planning the YMCA Vocational School opened its doors to 43 students and 5 staff members. The school, which is the first YMCA School in Australia, was named after Dr Clem Jones who was a great supporter of programs to assist disengaged young people. The School is a Special Assistance School for the educationally disengaged and caters for young people of middle and senior years aged from 15 to 17 years. Financial contributions that made this project possible were received from The Clem Jones Foundation, Jupiter's Casino Trust, Logan City Council, Queensland Independent Schools Block Grant Authority and the YMCA of Brisbane.

An official opening of the Clem Jones Campus was held on 21st February 2011 and was opened by Mrs Dell Townsend, Patron of the Clem Jones Group of Companies

The staff at Kingston have worked hard to establish the school facility and have built the school's reputation for quality interventions and educational outcomes. As the year progressed, student numbers increased to 61 and staff numbers grew to seven. All staff are dedicated to supporting student's progress to work-related pathways.

The school has engaged a number of agencies to assist and support the work of the school; these include Youth and Family Services, Department of Communities, Independent Schools Queensland, Education Queensland, numerous human services providers and a host of local trades people and businesses that provide our students with work and employment experience. Assisting young people disengaged from mainstream schools requires teamwork – and that is synonymous with the efforts of all staff at the Clem Jones Campus.

Other experiences of note include student engagement with the Australian Defence Force, Logan Careers Expos, and the Logan Youth Network. Our curriculum has also expanded and we now offer a variety of subjects and activities to keep the students and staff very busy. All work is, of course, underpinned by the YMCA "Body, Mind and Spirit" philosophy.

To the enormous credit of staff, the school has progressed from provisional to full accreditation, which is a wonderful achievement in only the first year of operation.

Some of the many success stories include the attention to work and leadership displayed by many of our students. Y-Care has been pleased to receive testimonials from parents and carers of our students for the positive changes that the School has made to their lives.

From a Grandparent

One year ago today I took on my three teenage grandkids as their mother no longer wanted them full time in her life. They were pretty screwed up. One refused to attend school. He was getting suspended every two weeks or so which was taking its toll on myself. I was getting no assistance from the school or any government department and was desperate for help. After two terms at the YMCA School my grandson has changed very much. He is keen to learn and is learning that he is much happier with life if he does as he is asked (most of the time). This is all because of what I believe the YMCA program is doing for these kids where mainstream school has failed them.

From a Parent

My twin boys have struggled with school, wagging school all the time. But since they have been going to the YMCA they haven't wagged once. My boys have had learning difficulties and the school they were attending was not providing the education they needed. I have always felt that they were lost in the education system. Because they are 18 next year, they have been told they might not get back in the YMCA School because of their age. One of them said for the first time that he has prayed that he will get back in next year. This means a lot to me.

From a Student

I just wanted to say thank you for everything over the time I've spent with you. You've taught me a lot and I'm so grateful. I wish we didn't have 6 weeks off because I really enjoy school for the first time in 12 months. I don't want to leave but I'm coming back next year.

From a Parent

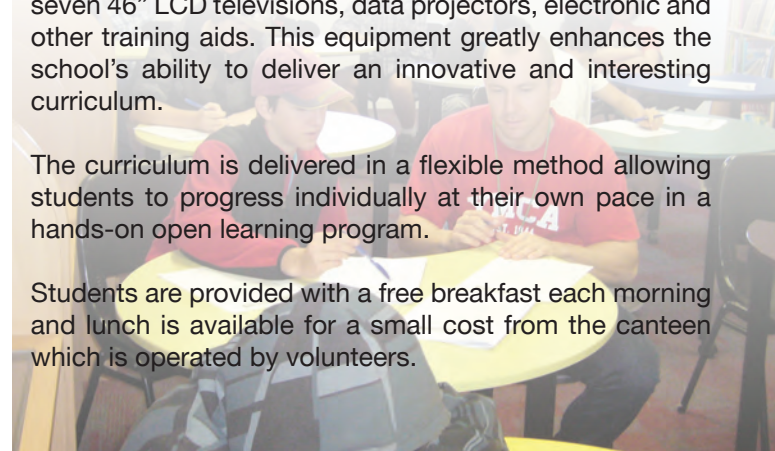
My daughter is now attending school every day and more willing to participate in school work. The YMCA school has done wonders and is the best thing that could have happened to my child.

The school has enabled young people who haven't been able to advance through the traditional school system to gain an education and learn vocational skills and find their place in society by gaining employment.

The Clem Jones Campus received funding from the Gambling Community Benefit Fund to purchase and install seven 46" LCD televisions, data projectors, electronic and other training aids. This equipment greatly enhances the school's ability to deliver an innovative and interesting curriculum.

The curriculum is delivered in a flexible method allowing students to progress individually at their own pace in a hands-on open learning program.

Students are provided with a free breakfast each morning and lunch is available for a small cost from the canteen which is operated by volunteers.



PROVISION OF MEALS

YMCA SCHOOLS' BREAKFAST PROGRAM

Approximately 182,941 breakfast meals were served during the 2010-11 financial year within the 27 schools currently in the program. This figure is 6,290 more than the last financial year and indicates the continued success of the program and the growing need amongst students. The total number of breakfast meals served since the program commenced in September 2006 is approximately 718,215.

Food Donations

Foodbank Queensland have been amazing and very generously delivered and donated a total of 22 pallets of food and three pallets of juice for the breakfast program during the financial year. Further to this, a total of 90 litres of milk and 150 loaves of bread were collected each school week by our delivery driver. Tip Top Bakeries donated 250 loaves of bread each week, and National Foods donated 252 litres of Dairy Farmers milk each week. The breakfast program is a very successful initiative of Y-Care which feeds over 2,000 children before they commence school each day.

Thanks to the generosity of the Clem Jones Group and Jupiter's Casino Community Benefit Fund, a 500m² warehouse was located within the Kingston Facility and was outfitted with shelving for dry food, a 25m² cold storage room and a forklift. The warehouse is the storage and distribution point from which food is dispatched to schools in the YMCA Schools' Breakfast Program and to other community organisations.

Thanks to Foodbank's support, the YMCA Schools' Breakfast program has also been able to assist a further 13 Schools and two charitable organisations to operate their own breakfast programs. Food donated by Foodbank and stored at our warehouse in Kingston is collected by school Chaplains and school staff members who then use the food to deliver breakfast within their own schools. The food we have been able to donate to other schools and charities equates to over 1,110 kilograms of food, 178 litres of milk and 1,173 litres of juice, to the estimated value of \$6,487. We have also given away over 15 food parcels to families in need with the estimated value of \$375 in total.

Volunteers

The breakfast program volunteers alone contributed over 7,425 hours of their time during the financial year. They truly are the backbone of the breakfast program, making a difference in the lives of so many young people.

We are all inspired by the amazing volunteers who brave the cold each morning during the winter months to serve breakfast to students.

Feedback / Positive Outcomes

Feedback from schools and the smile on children's faces is testament to the program's success. A survey was conducted within the schools and 89% believed the program to be having a positive effect, 90% believed the program to be beneficial, and 59% could see a positive change in student behaviours, while 62% noticed an improvement in students' concentration levels.

Below are testimonials received from schools participating in the YMCA schools breakfast program:

Deputy Principal: "Students seem a lot more settled in the mornings and ready to learn. This is a wonderful program that we hope to see continue".

Teacher: "It's fantastic that this program is in our school, too many students arrive with empty tummies and very little concentration".

Teacher: "Many students who participate in breakfast club do so because they do not have any food at home, therefore those students are more responsive and actually arrive to school on time".

Principal: "Some children eat as much as they can as they come to school very hungry. They are more settled and ready to work with a full stomach. Not only does it provide a nutritional meal to assist students to effectively engage in our learning programs, but it allows them to join with others to share a meal and build life-long social skills. The provision of this service is enormously beneficial to our students".

Principal: "We have behaviour data which suggests that the least disruptive days of the week are the days we have breakfast club. Teachers comment also on the attentiveness of the students on these days, which is in contrast to the experience of most schools in which there is no breakfast program".

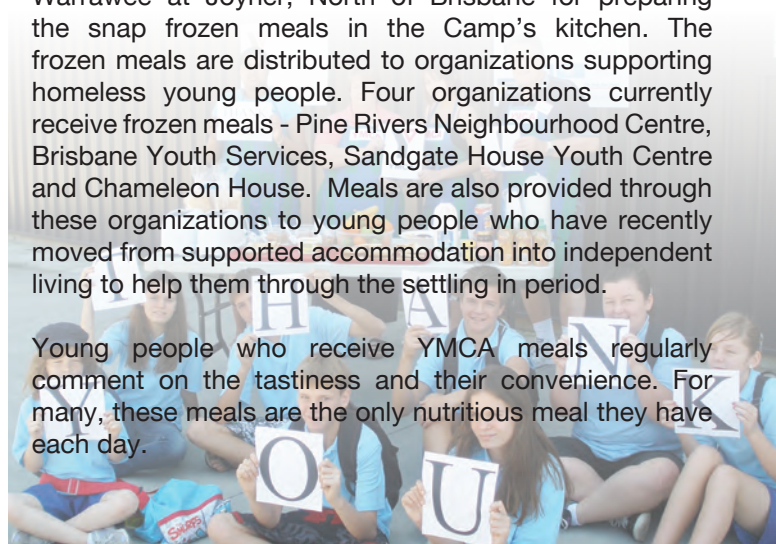
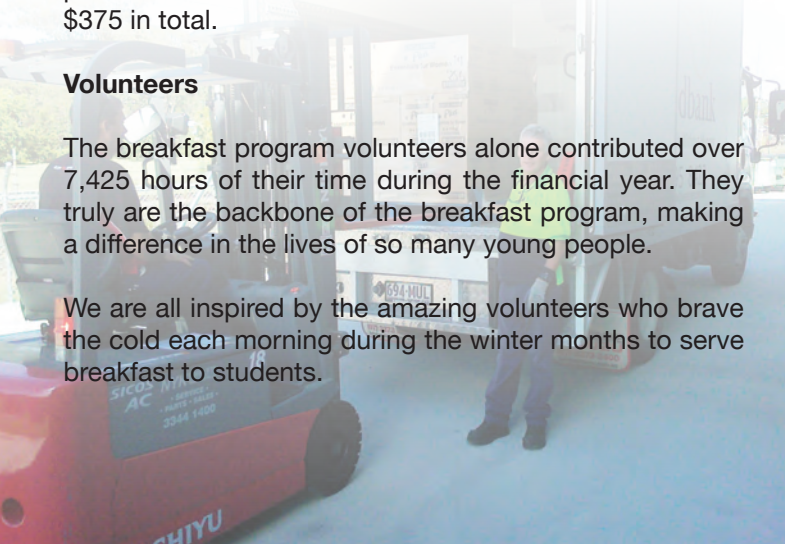
School Coordinator: "We regard this program very highly as it provides a before class kick-start for students. We are a Centre for learning re-engagement and the majority of our students come from dysfunctional backgrounds. Most of these students arrive ill-prepared for a three hour lesson. For many, their breakfast is a cigarette and they then expect to stay focused. The breakfast program has provided a very important sustenance for our students. The breakfast program is a crucial component in this challenging learning re-engagement process".

The YMCA Breakfast Program plans to expand its support of school students using a different methodology, one that is more cost effective, and one which enables us to expand further afield to reach more students whilst also promoting the name and good reputation of the YMCA.

MEALS FOR THE HOMELESS

Y-Care acknowledges the support of YMCA Camp Warrawee at Joyner, North of Brisbane for preparing the snap frozen meals in the Camp's kitchen. The frozen meals are distributed to organizations supporting homeless young people. Four organizations currently receive frozen meals - Pine Rivers Neighbourhood Centre, Brisbane Youth Services, Sandgate House Youth Centre and Chameleon House. Meals are also provided through these organizations to young people who have recently moved from supported accommodation into independent living to help them through the settling in period.

Young people who receive YMCA meals regularly comment on the tastiness and their convenience. For many, these meals are the only nutritious meal they have each day.



FUNDRAISING

DONORS TO THE STRONG KIDS CAMPAIGN

YMCA staff members can make a difference to a young person's life through our Strong Kids Campaign. By pledging a small donation from their salary each fortnight, the staff members below are supporting the work of the YMCA in the very community in which they live to make a difference in the lives of those less fortunate than themselves. We acknowledge those staff members who have supported the work of the YMCA by donating each fortnight.

Beach, B.	Hall, A.G.	Reinhard, I.
Bentley, F.B.	Harlick, J.B.	Robinson, D.
Biles, K.J.	Henderson, M.M.	Rocha, N.O.
Bray, A.J.	Hessey, D.	Rodwell, C.J.
Bui, M.D.	Holder, L.K.	Romano, L.J.
Burley, A.J.	Holm, S.B.	Ronrag, A.
Campbell, T.E.	Hunkiel, T.G.	Sambrook, W.J.
Casey, S.R.	Jacobson, M.D.	Scott-Preimonas, A.L.
Chalk, C.L.	Kirchheiner, K.M.	Shannon, Z.A.V.
Chisholm, J.S.	Little, F.L.	Shaw, A.B.L.
Clark, N.A.	Long, K.G.	Smith, I.
Clarke, E.	McDowell, L.	Southwood, S.C.
Close, M.S.	McKinty, N.H.	Stanley, M.L.
Commons, M.J.S.	McMillan, G.A.	Stocks, C.S.
Cromb, T.L.	Mellifont, K.G.	Sward, A.K.
Dale, K.L.	Meloy, K.E.	Swift, M.J.
De Jager, A.J.	Meredith, J.E.	Taylor, J.A.
Dickel, C.R.	Mirabito, M.	Thomas, E.K.A.
Dilly, S.C.	Miskie, K.M.	Thomas, P.E.
Eyears, S.	Muller, G.K.	Thompson, A.M.
Forrest, C.K.	Nelson, M.A.	Thomson, B.J.
Forrest, L.H.	Noble, J.	Topple, K.L.
Franks, F.	Nolan, C.	Tsiamis, P.M.
Frazer, G.L.	North, C.A.	Tyson, B.J.
French, R.E.	O'Connell, K.M.	Walsh, M.
Gaffel, T.M.	Page, B.M.	Wantenaar, M.
Gideon, L.F.	Patchett, E.	Waschl, C.C.
Gledden, A.L.	Petts, R.J.	Watson, S.
Goodwin, J.J.	Quinn, M.	Windley, S.
Gorman, S.	Rao, H.	Wood, S.C.
Gould, N.	Rath, B.J.	Woolf, M.B.
Graham, S.R.	Ratwatte, C.M.	

Donations of \$2 or more made to Y-Care are tax deductible.

DONORS

DONORS TO THE Y-CARE GIFT FUND

Abrisca Coffee	Madden, P.
ACSEA	Marmin, D.
Allan Noonan Meats	Melville, R.
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Blair, J.	National Foods
Blakely, A.	Negline, J.
Boundy, I.	Nemaia, L.
Bray, A.J.	Newton, J.
Buckley, S.	Northern Suburbs Fruit & Veg
Bujtar, J.	Paul Barry Menswear
Byrne, K.	Peters, C.
Cadbury Schweppes	Polar Fresh Cold Chain Services
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Comino, K.	Prime Cuts
Commonwealth Bank Australia	Ralston, E.
Complete Janitorial Services	Ready, K.
Corporate Express	Ridgemill Project Management
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Doering, D.	Rosnick, B & K.
DPMA	Schultz, D.
Druce, F.	Schultz, G.
Dyer, D.	Seaborn Foods
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Evans, R.	Smith, K.
Faragher, D.	Sotiropolou, M.
Fitzpatrick, J.	Sotiropolou, P.
Gailes Golf Club	Southside Sport & Community Club
Garner, L.	Stocks, C.
Geiger, S.	Sullivan, D.
Gibbions, M.	Supply Chain Logistics Assn
Gold Coast City Council	Taylor, N.
Grant Thornton Audit Pty Ltd	Telstra Business
Harbottle	Terry Hayes Agencies
Hayes, S.	Terry Orreal's Meats
Hehir, M.	The Clem Jones Foundation
Hewartson, G.	The Dome Retreat
Hobson, D.	The William Angliss Charitable Fund
Home Style Bakeries	Townsend, M.
Isaak, D.	Tsiamis, M.
Jensens Market Supplies	Watt, M.
Johnson, P.	Wemyss, J.
Kingston Park Raceway	Wilkins, R.
Kurnadi, F.	Wissler, M.
Lim, K.	Withers, S.
Logan City Council	Woolf, M.
MacIntyer, S.	Woolworths Woodridge

ANNUAL CHARITY GOLF DAY

The 5th annual Y-Care Charity Golf Day was held on 18th March 2010 at the Gailes Golf Club. Over 20 teams played under 4-ball Ambrose rules, with the Sureplay team winning the Lester Padman Memorial Trophy for the second time. A record \$32,000 was raised on the day and, because of the devastation caused by the January floods, the proceeds were directed to a re-building project for the Grantham community in consultation with the Lockyer Valley Regional Council. During the Golf Day, we hosted a visit from the Lockyer Valley Regional Council Deputy Mayor and several Councillors who gave a presentation on the impact of the floods on the Grantham community.

We wish to acknowledge the support of our sponsors and suppliers that donated auction items, equipment and supplies. In particular we wish to thank our Gold sponsors Ridgemill Estate, Samsung Communications, Schweppes and Incoll Project Management. We also acknowledge the support and assistance of the Gailes Golf Club.



THE YMCA

OUR MISSION

The YMCAs of Australia work together from a base of Christian values to provide opportunities for all people to grow in body, mind and spirit

OUR VALUES

The YMCAs of Australia are guided to achieve their Mission by the following Christian values.

We value:

- The whole person, consisting of a body, a mind and a spirit each of which is of equal importance.
- The dignity and intrinsic worth of all people regardless of age, gender, ethnicity, belief or other difference.
- Diversity of people, communities and nations.
- Equality of opportunity and justice for all people.
- Healthy communities based on relationships between people which are characterised by love, understanding and mutual respect.
- Acceptance of personal responsibility.

These core values translate into four key operational values:

Honesty, Respect, Caring, Responsibility



REGISTERED ADDRESS FOR YMCA OF BRISBANE AND Y-CARE (SOUTH EAST QUEENSLAND) INC.

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FORTITUDE VALLEY QLD 4006

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Postal Address:
PO Box 669
SPRING HILL QLD 4004

Email: brisbane@ymca.org.au
Website: www.brisbaneymca.org



The YMCA of Brisbane and Y-Care operate programs in the suburbs of

Acacia Ridge - Albany Creek - Algester - Ashgrove - Aspley East - Bardon - Bald Hills - Beenleigh
Berrinba East - Bowen Hills - Brisbane City - Browns Plains - Burrowes - Camira - Caningeraba - Canungra
Crestmead - Dutton Park - Eagleby - Eight Mile Plains - Enoggera - Fortitude Valley - Gaven - Goodna
Grovely - Harris Fields - Helensvale - Hilder Road - Jamboree Heights - Joyner - Kedron - Kingston
Kurwongbah - Mabel Park - Marsden - Mitchelton - Moorooka - Nerang - Rainworth
Regents Park - Rochedale South - Rochedale - Russell Island - Salisbury - Slacks Creek
Springfield Lakes - Strathpine - Sunnybank - The Gap - Upper Mt Gravatt - Victoria Point - Virginia
Waterford - Waterford West - Woodridge - Woodridge North - Yugumbir